

CLM: THE BASICS



FUNDAMENTALS OF CLM



Description: This module is designed to provide community representatives with the key definitions, concepts and components related to CLM, as well as some main algorithms in terms of determining the best approaches and carrying out some initial basic planning.



Objectives:

- ▶ To teach learners to be able to identify what is CLM what isn't
 - To make sure they are familiar with the key components, definitions and principles of CLM
 - ▶ To explain who needs to engage in CLM and why
 - ▶ To teach them how to determine what to monitor and what approach to use in each particular case
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Outcomes:

- ▶ Learners are able to identify what is CLM what isn't
- ▶ Learners are familiar with the key components, definitions and principles of CLM
 - Learners understand who needs to engage in CLM and why
- ▶ Learners can determine what to monitor and what approach
- ▶ use in each particular case

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Content outline:

1. Background and Introduction
2. Why the Communities
3. Community Engagement vs CLM
4. Key CLM Concepts
5. CLM: Basic Definitions
6. CLM: Key Principles
7. The CLM Components

Scope: Deciding Where to Focus

Workforce: Establishing Effective CLM Mechanisms

Education: Understanding Access to and Quality of Services

Evidence: Data Collection and Analysis

Advocacy: Use of Generated Evidence

Engagement: Collaborative Evidence-based Efforts

Resourcing: Funding the CLM Activities

8. Algorithms for determining approaches and initial planning
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Audience: community representatives from CBOs, CLOs and other community networks and groups that engage or plan to engage in CLM



Tools: presentations, hand-outs and other relevant materials required for effective processing of the training content and acquisition of practical skills



Duration: 1 day
